

Dear Bob and Kathy Hubbard,

My name is Victoria. I have been frequenting your swim school for at least the last 5 years. Sam is now 8. Every Tuesday, straight after school, we jump on the freeway to make it to 3:30 swim. My 3 year old son Jacob is also in tow. They love checking in and getting their wrist number and then proceed to peer through the glass window or dash to the play area. However recently Sam has shown some lack of interest. "Mum I don't want to swim anymore". Now this breaks my heart, for several reasons:

I grew up in London where I am sure you would appreciate that most people don't have swimming pools in their back garden. Swimming is not my strong point and I know many people here that are not the best swimmers and have pools. Since I am not the best swimmer I promised myself that my children would swim and not only that but feel safe in the water. I really thought that Sam could keep learning. Of course as a parent you want them to be happy and rather than see him miserable I gave in to his demand and was going to pull him out.

This past Tuesday we were leaving as usual, Sam happy that he only had one lesson left. We were getting a snack and ready to leave when along comes Ed.

The boys love Ed. What child there doesn't? I mentioned to him that Sam was not going to be swimming anymore. He looked at Sam and this is what I remember of the conversation:

"Sam, why do you want to stop swimming?"

"I know everything, I know how to swim!!!!!"

"You know how to swim!!!!!"

Yeah I know everything!!!!!"

"O.K. you can come to my senior class tomorrow night".

At this point I had not been paying much attention since Jacob was all over the candy counter. Now this was interesting. I had no idea there was a senior class and was delighted Ed had challenged Sam. We would be there. That night Sam was hyped, he was going to show Ed. He was so excited that he would swim the whole length of the pool he could not sleep! Wednesday night came and he had a blast. He came out of the shower and said, "Mum I want to come next Wednesday".

So now he is in Hammerhead senior. I have learnt that I should have spoken to someone about Sam wanting to quit. You have a great staff. We love Ed and all of the other teachers we have had. Doug is great. Pat is always helpful. Jacob enjoyed having Matt as his instructor and continues to love jumping right in. The girls at the snack counter are great.

Thank-you for a great swim school...

Victoria